



Mineral Springs Water System, Inc.

P O Box 218 Dubach, LA 71235

(318) 251-6996 Office

mineralspringswate@att.net

Dear Member,

Welcome to our Water System! Below are some of the rules and regulations that govern our water system. You may contact Mrs. Jackie Billberry, Office Manager, for a complete copy of our By-Laws.

Water users' rates are as follows:

Residential Rates:

\$25.00 per month for the first 2,000 gallons -additional

\$5.00 per thousand gallons or part there after

Water bills become due on the 1st of each month. Nonpayment within ten (10) days from the due date will be subject to a penalty of ten (10) percent of the delinquent amount. Meters are read on or around the 15th of the month. Nonpayment within thirty (30) days of the due date will result in the water being shut off from the member's property without further notice thereof to the delinquent member. Upon payment of past due charges, penalties and a reconnection fee of \$25.00, the member's water supply will be restored.

You may pay your monthly water bill by mailing it to the above mailing address OR by depositing it in our payment box located at the fire station at 4428 Hwy 822. When paying your bill your check, cash or money order must be enclosed in an envelope along with the payment stub. We also offer monthly electronic funds transfer. To enroll, complete the attached form and return it to us. Payment can be made using a debit/credit card at thepaymentgroup.com or by calling our office.

We offer paperless billing, in order to enroll please send your email request to mineralspringswate@att.net.

Anyone found tampering with water service that has been disconnected due to non-payment will leave us no alternative but to file charges and prosecute through legal authorities.


The Louisiana Health Department states that there shall be no physical connection or arrangement by which unsafe water may enter a public water supply system. In other words, no user shall be connected directly to our supply and also to an individual private well or other source of water.

Should situations arise which we need to be aware of, or if we can answer any questions that you may have, please, feel free to contact our office or any of the following Board members:

Mr. Donald Norman – 318-243-1240

Mr. Tony Billberry – 318-548-2060

Mr. Bevon Martin ~ 318-245-2917

This institution is an equal opportunity provider .